

1st Source Mobile Banking Services

Terms and Conditions

Thank you for your interest in 1st Source Mobile Banking Service. These are free services that provide you with access to your account information through the use of your mobile device, such as a mobile phone or tablet. Together these Services enable you to check balances, pay bills, transfer funds between accounts, locate an ATM and more.

By clicking "I have read and accept the terms and conditions" below, you agree to these 1st Source Bank Mobile Banking Services Terms and Conditions as well as to the Electronic Banking Agreement and Disclosure.

1st Source Bank does not charge for these Services. Your mobile carrier (e.g., AT&T, Verizon, Sprint, T-Mobile, etc.) may impose messaging and data charges. You are responsible for all messaging and data charges associated with your use of the Services. Check with your mobile carrier for information on charges that may apply.

Prior to using Mobile Banking or Text Banking Services you are responsible for making sure you understand how to use the Services properly. Information on how to use Mobile Banking and Text Banking Services can be found in our Online Banking User's Guide. Periodically the Services will be updated, and 1st Source will notify you of these updates. You are responsible for understanding how these updates impact your use of the Services. You are also responsible for the proper use of your mobile device and the Services.

We work to provide accurate account information in a timely manner. However you understand and agree that account updates, text messages, alerts and bill payments may be delayed or prevented by a variety of factors, and we do not guarantee the delivery of any account updates, text messages or alerts or the accuracy of the contents of any account information. Balances may not reflect recent or pending transactions that have not yet posted to your accounts, and other restrictions may apply. See the Agreement for Deposit for more information. If you require additional details about a transaction, you may log in to Online Banking or contact Customer Service at 574-235-2000 or 800-513-2360. You agree that we shall not be liable for any delays, failure to deliver, or misdirected delivery of any account updates, text messages, alerts or bill payment; for any errors in the contents of an account update, text message, an alert or a bill payment; or for any actions taken or not taken by you or any third party in reliance on account updates, a text message, an alert or a bill payment.

Your full account number will not be included in our Mobile Banking or Text Banking Services. However, account information, text messages and alerts may contain our name and information about your accounts. Depending upon the account update, text message or alert, information pertaining to loan and checking account balances, checks written, or insufficient funds may be included. Anyone with access to your mobile device(s) may be able to access the contents of the text messages or alerts. It is your responsibility to secure these devices, such as by using and protecting your user name(s) and password(s) and deactivating a compromised mobile phone number or device, in order to protect the confidentiality of this information. You also agree to not leave your mobile device unattended while logged into Mobile Banking and to log off immediately after each session. You agree to contact us immediately if you believe your mobile device or password has been compromised, lost, stolen or used without your consent. You consent to, and agree that 1st Source Bank will not be liable for, any disclosures which may occur if you do not take appropriate steps to prevent access to your information by unauthorized persons.

Questions: For customer support, email us at 1stsource@1stsource.com or phone us at 574-235-2000 or 800-513-2360.